

October 13, 2011

John Bartelt  
Bartelt Aviation, INC  
1301 West Lafayette  
Sturgis, Michigan 49091

Reference: N300AS

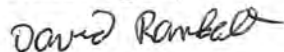
Dear John,

Thank you for your assistance in my recent purchase of 300AS. From the first phone call and through the entire process you made the experience of buying a plane very stress free. When we arrived for the pre-buy inspection, my mechanic and I were treated like welcome guests. Your staff and you were very accommodating and assisted us with equipment and answered all of our questions and you even took the time to put my name on a welcome board.

When I decided to make the purchase all of the necessary paperwork was completed by you and any questions that I had you answered in a timely fashion. I can't thank you enough for making this purchase a pleasurable experience.

I would highly recommend your company to anyone who is in the market to purchase an airplane or to use any service your company offers.

Thanks again,



David Randall