

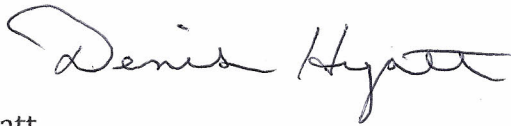
July 28, 2013

Dear Bartelt Aviation,

I want to express my appreciation for your assistance in purchasing my Saratoga, and especially for your follow up and assistance in pursuit of the minor warrantied repair coverage by Pen Yan.

Your reliable support of the entire process, from the sale of my previous aircraft, to my complete satisfaction in the purchase of my new aircraft met and exceeded expectations.

Sincerest Thanks,

A handwritten signature in cursive script that reads "Denis Hyatt". The signature is written in dark ink and is positioned above the printed name.

Denis Hyatt