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To: [John Bartelt](#)
Cc: [Matt Stroney \(mattcortlandair@aol.com\)](mailto:mattcortlandair@aol.com)
Subject: Seneca II Owned by Cortland Air, Ohio
Date: Thursday, November 21, 2013 3:01:34 PM

John,

I wanted to take a moment to write to you and extend my personal thanks for your hard work in the sale of my personal aircraft. My experience with brokers has not been ideal, with most being unresponsive and in some cases very unprofessional. You invested an extraordinary amount of time and wisdom in our situation and it is wonderful to know I have access to a professional such as you for my future aircraft sale and purchase needs.

You certainly worked hard to earn you well deserved commission thanks for all of your follow up and efforts.

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