



Ron LADUKE

REAL ESTATE and APPRAISAL



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January 23, 2003

Mr. John Bartelt, President
Bartelt Aviation Inc.
Kirsch Municipal Airport
1301 W. Lafayette
Sturgis, MI 49091

Dear John:

I just wanted to write to you to tell you just how much I appreciated the professional manner in which I was treated while dealing with you on the sale of my plane. You got it "SOLD" in less than 2 weeks for a price that I was very happy with. You came through for me when I needed a quick sale to roll into the beautiful Cirrus SR-20 that you also put me into.

It was such a pleasure to find an honest go-getter of an aircraft dealer as you in this day and age. Amidst others that only make empty promises, you truly stand apart from the crowd. You know your business and how to treat people with a sincere and caring touch. Keep up the good work John!!

Be assured that I will be contacting you if in the aircraft market again, and will be referring others your way until that time!

Sincerely:

Ronald E. LaDuke