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SPRINGFIELD

EAR, NOSE & THROAT
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3555 South Culpepper Circle
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Mr. John Bartelt
President, Bartelt Aviation
1301 West Lafayette Street
Sturgis, Michigan
49091

January 31, 2014

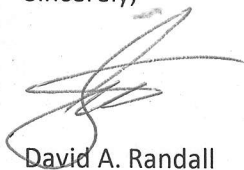
Re: Experience with Bartelt Aviation for recent Saratoga II TC purchase

Dear John:

I wanted to thank you again for Bartelt Aviation's assistance with our search and purchase of our 2001 Saratoga. As you recall, both my wife and I have been pilots for the past several years and sought to step up from our club's Cherokee and Arrow II. We felt the need for more capable and faster plane that could provide a solid instrument flight platform. Upon deciding on this particular model, we searched the usual online resources for planes being sold. We made one flight to see a Saratoga only to find it was in poorer shape than expected and beyond its annual inspection timeframe. It became apparent that a fruitful and efficient search would require some guidance. We were pleased that Bartelt specialized in the Saratoga and appreciated both your and Larry Russell's availability to discuss our search. We elected to use your acquisition service and were pleased with that decision both with selection of our airplane and negotiation on the price. Likely most valuable was the detail in which you examined the airplane that clearly exceeded what one might expect in a typical pre - buy inspection. We began ownership with a detailed knowledge of the plane's status, including compliance with airworthiness directives and service bulletins.

Shelly and I would unreservedly recommend your services. When we sell our plane (hopefully in the pretty distant future) or if we find the need to move up to something with higher performance, Bartelt Aviation shall remain our first consideration for consultants and brokers.

Sincerely,



David A. Randall