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4/15/2014

John Bartelt
Bartelt Aviation, Inc.
1301 W. Lafayette St.
Sturgis, Michigan 49091

Re: N1652N

Dear John,

Thank you so much for your guidance in selecting a great airplane that fits the needs of my family. Being relatively new to aviation with all the different nuances and complexities in purchasing a plane, I felt completely comfortable with your guidance and recommendations for my Piper Saratoga II TC. I was a bit apprehensive about purchasing a turbocharger, but I have been extremely happy with its capability thus far.

Your knowledge and experience with the Saratoga market is impressive. You were very thorough and fair in negotiating the right price for the right plane for us. It did take us a few months to locate the right plane, but it was completely worth it in the end. During the process of acquisition and purchasing, I was kept informed and educated as we narrowed our search. You advocated patience and were very receptive to my input.

In the end, I felt that your services were well worth the investment in both time and money. I would greatly recommend Bartelt Aviation to anyone interested in purchasing an airplane. John and staff, thank you for doing an excellent job for another very happy client.

Best Wishes,

Khanh Thai, M.D. FAAEM