

18 November 2014

Bartelt Aviation, Inc.
1301 West Lafayette Street
Sturgis, Michigan 49091

Re: N289ND

Dear John,

I am writing you to express my sincere pleasure for your team's assistance in the recent purchase of my Arrow.

Throughout the negotiation and sales process, Larry Russell responded in an extremely timely manner with each and every one of our inquiries. We very much appreciate his making the time to meet with us on a weekend for a preliminary flight inspection – all without any rush to simply sell the aircraft. Darwin's delivery of the aircraft to our hangar greatly eased the final stages of the process and we very much enjoyed working with him to better acclimate us to our new aircraft.

Our entire experience with Bartelt Aviation was above and beyond our expectations. I have no hesitation to recommend your highly professional services in the future.

Kind regards,

A handwritten signature in cursive script that reads "Derrick A. Washington". The signature is written in dark ink and is positioned above the printed name.

Derrick A. Washington