

2-29-2015

To: John Bartelt

Subject: Purchase of Piper Saratoga N8148Y

I want to thank you for the ease in which I acquired N8148Y. I am a fairly new aircraft owner that was looking to step up into a faster/larger/more complex airplane and I was unfamiliar with the Piper Saratoga. John was very patient in walking me through the options available to me and was always very open and transparent about each of those options. I never felt like I was being pressured or swayed into any direction that might have been more beneficial to Bartelt Aviation, it was always around what was best for me.

I ended up purchasing an airplane from John that I am confident was the right fit for me and my needs. Once the decision was made, John constantly kept me informed on the progress of the status of the airplane and the sale. John quickly corrected issues that were discovered during the delivery process in a fair manner.

John and his staff went to great extremes to welcome and support the pilot who ferried my airplane from Michigan to Washington in the heart of the winter. Unanticipated weather forced a delay in the delivery to Washington and Bartelt Aviation and their entire staff made my ferry pilot feel like family.

I feel like that I am now part of the Bartelt Aviation family and highly recommend them to anyone in the market to purchase, repair, or modify a Piper Saratoga airplane of any age or condition. It has truly been a pleasure doing business with someone that treats you fairly, transparently, and with the buyer's interest first.

Proud owner of N8148Y,

Ed Petkus

Mukilteo, Washington