

**From:** L.R. Gardner [mailto:lrgardner@hotmail.com]  
**Sent:** Wednesday, May 11, 2016 1:52 PM  
**To:** John Bartelt <john@barteltaviation.com>  
**Subject:** RE: N545WH

Hi John

I'd like to extend my thanks and appreciation for all of the assistance you provided me in purchasing my first airplane. You and your team certainly performed with the utmost professionalism and assistance in all of the phases of my purchase experience and made the process, which for me as a first time buyer seemed daunting, as easy and painless as possible while keeping me informed during the process so there were no surprises. I would not hesitate to recommend your team for anyone who is in the market for an aircraft purchase. Thanks for all your help!!

L.R. Gardner  
Chairman  
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