

-----Original Message-----

From: Steve Paul [mailto:steve_paul@gmx.net]

Sent: Friday, June 20, 2014 2:32 PM

To: John Bartelt

Subject: N355SE

Good Afternoon John,

My apologies for not having written sooner, have been tied down with one thing and another, last week was spent flying around Croatia for my holiday including flights through the Alps, which was exciting, to put it mildly.

To update you, N355SE has just landed in Iceland, with a little luck it should arrive in Germany on Sunday so I'd like to take this opportunity to thank you for your co-operation and assistance in the purchase of this aircraft, it has been an absolute delight working with you and your company, I would without any hesitation recommend your company to anyone considering purchasing an aircraft. I found the fact that you were easily contactable, that everything was handled in such an open manner very refreshing. Of further assistance was the fact that you listened to our concerns and answered them clearly and promptly. Thank you for this, it made the whole procedure much easier.

Additionally I'd like to thank you for directing us to Wade who has proven an absolute godsend for us, taking care of all issues related to the shipping of this aircraft to Europe - export documentation, Export C of A, installation of a Ferry tank plus resolution of a few ADs which, although not mandatory in the US, are mandatory for us in Europe.

To conclude, thanks for a hassle-free conclusion in the purchase of our fourth aircraft and wishing you all the best with future sales.

with best regards

Steve