

From: OLENWS@aol.com [mailto:OLENWS@aol.com]
Sent: Friday, January 21, 2011 11:51 AM
To: john@barteltaviation.com
Cc: olenws@aol.com
Subject: Aircraft sale

John Bartelt
Bartelt Aviation
Sturgis, Michigan

John:

Just wanted to say a few words regarding the good service you folks performed on the marketing of my Turbo Saratoga II. It was marketed in a very professional manner with the excellent pictures used in the displays. The aircraft was prepped and made ready for buyer viewing and pre-buy inspections.

I was kept in the loop at all times and informed at all levels of the selling process clear through final payout; all without a hitch and a very smooth experience for me. Thanks for the very fine seamless service.

Respectfully,

Olen Spurgeon