

December 27, 2011

Bartelt Aviation
Kirsch Municipal Airport
1301 W. Lafayette St.
Sturgis, Michigan 49091

Attn: John Bartelt

Dear John,

I wanted to take a moment to thank you and your staff for making my purchase of twin Cessna N37242 and the subsequent sale of my Piper Comanche, N9254P such a positive experience. I was looking to upgrade from my Piper Comanche to a twin for a little over a year. During this time I contacted at least half a dozen different aircraft sales organizations. I must say the responsiveness, interest and honesty of the Bartelt Aviation staff stood above the others.

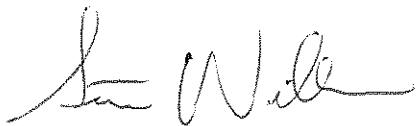
Larry Russell did an outstanding job answering my questions, handling the pre-buy, and coordinating the details. He is a straight shooter. Larry kept the best interest of both the buyer and the seller in mind during the transactions.

Darwin Dickerson did an excellent job on my recurrent training. His knowledge and professionalism was always evident. I truly enjoyed flying with Darwin and learned a lot.

Last but not least, I appreciate that you, Larry and Darwin went out of your way to meet me on weekends and after hours to accommodate my schedule.

Feel free to have any future customers contact me as a reference. It's the least I can do.

Best regards,

A handwritten signature in black ink, appearing to read "Steve Williams". The signature is fluid and cursive, with the first name "Steve" and last name "Williams" clearly distinguishable.

Steve Williams

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(314)-210-9037 (Cell)

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